Resident Rights

1. You have the right to humane treatment in an environment that provides reasonable protection from

harm, exploitation, and coercion;

2. You have the right to be free from physical and verbal abuse;

3. You have the right to be free from physical restraints and seclusion unless it is determined that there

are no less restrictive methods of controlling behavior to reasonably insure the safety of you, the

Resident and other persons;

4. You have the right to be informed about your plan of treatment and to participate in the planning as able;

5. You have the right to be promptly and fully informed of any changes in your plan of treatment;

6. You have the right to accept or refuse treatment, unless it is determined through established

legal processes that you are unable to care for yourself, or are a danger to yourself or others;

7. You have the right to be fully informed of the charges for your treatment;

8. You have the right to confidentiality of your Resident records;

9. You have the right to have and retain personal property which does not jeopardize your

safety, violate written program rules, or endanger the safety of other Residents;

10. You have the right to converse privately, have convenient and reasonable access to the

phone and mails, and to see visitors unless denial is necessary for treatment and the reasons

are documented in your treatment plan;

11. You have the right to be informed of the programs complaint policy and procedures and

the right to submit complaints without fear of discrimination or retaliation, and to have them

investigated by the program within a reasonable period of time;

12. You have the right to access your own records and obtain copies of them when needed.

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